

The PURE GROUP (The Pure Group S.L.U & Lusako S.L.) is an independent project management company providing superyacht refit management services.

PURE quality policy is to achieve the high standard services, which consistently satisfy the needs and expectations of its customers.

The Company is committed to achieving customer satisfaction by the use of quality procedures, which will be operated to meet or exceed the requirements of ISO 9001.

PURE undertakes to comply with the applicable legal requirements and other requirements, which may be voluntarily adopted, such as ISO 9001 to improve continually its product.

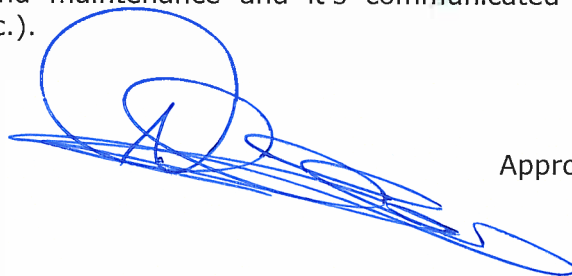
All the staff is responsible for the quality of their own work. The company provides training and has established systems to assist all personnel to achieve the standards required.

All PURE staff is focused on providing to clients their service on time using skills and professionalism.

The company establishes and reviews its goals and objectives consistently with its commitment to continual improvement as follows:

- Improving its product while applying greater focus on customer satisfaction and optimizing the implementation of its processes.
- Monitoring its activity and measurement its client satisfaction every year
- Planning its schedule
- Identifying new service

The PURE policy is reviewed periodically to ensure that it remains relevant and appropriate in its documentation, implementation and maintenance and it's communicated to all its interest groups (supplier, clients, staff, e.t.c.).



Approved by: Nic Clarke

